

Northern Ireland Sustainable Energy Programme

April 2025 to March 2026

Introduction

Welcome to the Northern Ireland Sustainable Energy Programme (NISEP). NISEP is all about helping homes and businesses in Northern Ireland become more energy efficient whilst reducing carbon emissions.

How We Help: NISEP is administered by Energy Saving Trust on behalf of the Utility Regulator. Scheme Managers registered under NISEP comply with terms and conditions set out by the Utility Regulator and are responsible for scheme delivery.

Timeframe: The NISEP year runs from 1 April 2025 to 31 March 2026, or until funds are exhausted. Funds are limited for each scheme, and Scheme Managers will manage waiting lists, where schemes are oversubscribed.

Who is eligible for the programme? There are a few things to consider, such as your income, where you live, and/or if you are a homeowner, private tenant, or a non-domestic/commercial property. This guide will summarise each scheme's eligibility.

Where applicable, you will be asked to provide evidence to verify, including but not limited to, household income, property ownership and consent from all owners for the works to proceed. Additionally, a building survey will be conducted to assess the property's eligibility for each measure. This survey ensures compliance with current building regulations, industry best practice standards, and NISEP requirements as part of the application process.

When a heating system is being installed, both loft and wall insulation, should also be installed (where suitable for the property and if required).

You will be asked at application stage, to declare whether you have been accepted under any other grant funded programme or availed of a grant in previous years, for the same measure. If you have had an application approved under any other grant programme, for the same measure at the same property, you are then **not** eligible for NISEP funding. If you have availed of a grant within the last 15 years, for the same measure at the same property, you are also **not** eligible for NISEP funding (exceptional circumstances may be considered including where boilers are broken beyond viable economic repair).

Check out the contents table below for an overview and get in touch with the relevant Scheme Manager who will take you through the application process and any specific terms and conditions (not listed below) which may vary between schemes.

There is also a useful glossary at the end of this document, to help explain the measures that NISEP offers.

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6	Solid Wall Insulation, Loft Insulation & Heating Fully Funded by NISEP	Yes	Owner Occupier	Throughout Northern Ireland
7	Air Source Heat Pump & Insulation Fully Funded by NISEP	Yes	Owner Occupier	Throughout Northern Ireland
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9	Heating & Insulation Part Funded by NISEP	Yes	Owner Occupier & Private Tenant	Throughout Northern Ireland
10	Heating & Insulation Part Funded by NISEP	Yes	Owner Occupier & Private Tenant	Schemes only available in towns where natural gas is available. Phoenix Energy License Area (which includes Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down) Evolve License Area (which includes Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane)

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Please note: Most schemes have their own set of vulnerability criteria and income thresholds to identify qualifying households. In general, NISEP schemes are targeted at households who do not qualify for assistance from other government schemes such as Affordable Warmth. Where demand is higher than funding available, a vulnerability matrix may be used to prioritise applicants.

Customers in areas where natural gas is not available, and have no existing central heating, a solid fuel fire or electric room heater (which is used as the main heat source), can only convert to other forms of electric heating.

Flat roof properties are ineligible for loft insulation under NISEP. Self-build/new build properties including new extensions are also not eligible for NISEP funding.

For an Insulation Scheme, if insulation is the only measure required, and is for the extension of a property i.e. the remainder of the house is up to current standard, the insulation of the extension of the property is not eligible for NISEP funding.

Scheme Type: Heating & Insulation (Fully Funded by NISEP)

Occupancy: Owner Occupier **Location:** Available throughout N Ireland

Financial Contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household Income Criteria:

- Single person household with income / pension less than £28,000 *gross.
- Couple or Joint / Single parent family with an income / pension less than £35,000 *gross.

**Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Toasty Homes Fully Funded	Measures offered: <ul style="list-style-type: none"> • An efficient central heating system with an 'A' rated oil/gas boiler conversion or upgrade (natural gas should be installed where it is available). • High heat retention electric storage heaters for existing electric customers. • Cavity Wall Insulation and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters. 	McGaffin Mechanical Ltd <u>CURRENT WAITING LIST</u> Apply to: Grants - McGaffin Mechanical Tel: 028 9099 6747 or Email: info@mcgaffinmechanical.com
2. Better Energy Homes Plus	Measures offered: <ul style="list-style-type: none"> • An efficient central heating system with an 'A' rated oil/gas boiler conversion or upgrade (natural gas should be installed where it is available). • High heat retention storage heaters for existing electric customers. • Cavity Wall Insulation and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters. 	O'Kane Plumbing & Electrics Ltd Apply to: Grants - O'Kane Plumbing & Electrics Tel: 028 8675 1049 or Email: Teresa.Mccullagh@okpe.co.uk

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: Heating & Insulation (Fully Funded by NISEP)

Occupancy: Owner Occupier **Location:** Phoenix Energy license area & Evolve license area.

Financial contribution: Fully funded by NISEP; (financial contribution not required by applicant for any measure).

Household Income Criteria:

- Single person household with income / pension less than £28,000 *gross.
- Couple or Joint / Single parent family with an income / pension less than £35,000 *gross.

**Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Efficiency Plus – Fully Funded	Measures offered: <ul style="list-style-type: none"> • An efficient central heating system with an 'A' rated gas boiler. * • Cavity Wall Insulation and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Phoenix Energy License Area. 	Phoenix Energy <u>CURRENT WAITING LIST</u> For further information: Phoenix – Get Connected – Current Offers Contact: John Graham Tel: 028 9055 5576 or Email: nisep@phoenixenergynt.com * Phoenix Energy License area only: Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down
2. Warm at Home Plus	Measures offered: <ul style="list-style-type: none"> • An efficient central heating system with an 'A' rated gas boiler. * • Cavity Wall Insulation and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Evolve License Area 	Evolve Apply to: Evolve Network – Connection Offers Tel: 0800 975 7774 or Email: info@evolvenetwork.co.uk * Evolve License area only: Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane

In addition to the measures offered above the following **fully funded additional measures** will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: Solid Wall Insulation, Loft Insulation & Heating (Fully funded by NISEP)

Occupancy: Owner Occupier **Location:** Available throughout N Ireland

Financial Contribution: Fully funded by NISEP; (financial contribution not required by applicant for any measure).

Household Income Criteria:

- Single person household with income / pension less than £28,000 *gross.
 - Couple or Joint / Single parent family with an income / pension less than £35,000 *gross.
- *Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Whole House Warmer Homes NI	Measures offered: * <ul style="list-style-type: none"> • Solid Wall Insulation (CWI where required). • Loft Insulation. • Natural gas central heating system if on the gas network OR Oil central heating system where gas is not available OR High heat retention electric storage heaters if currently on electric heating. 	Households with: <ul style="list-style-type: none"> • Solid Walls requiring insulation** • No central heating • Solid fuel heating • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters. <p>* Heating will only be installed if solid wall insulation is required.</p> <p>** Property will only be eligible for solid wall insulation if works can be carried out in full compliance with current building regulations and industry best practice standards, covered by an industry-backed insurance guarantee and deemed economically viable. Eligibility will be determined following a comprehensive building survey.</p>	<p>Airpacks t/a KORE System <u>CURRENT WAITING LIST</u></p> <p>Apply to: Kore Retrofit – Whole House Warmer Homes</p> <p>Tel: +353 49 4374002 or Email: info@koreretrofit.com</p> <p>For full eligibility criteria please contact the scheme manager.</p>

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: Air Source Heat Pump & Insulation (Fully funded by NISEP)

Occupancy: Owner Occupier **Location:** Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution not required by applicant for any measure).

Household Income Criteria:

- Single person household with income / pension less than £28,000 *gross.
 - Couple or Joint / Single parent family with an income / pension less than £35,000 *gross.
- *Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Green Heat NI	Measures offered: <ul style="list-style-type: none"> • Air Source Heat Pump (ASHP). • Cavity Wall Insulation and/or Loft Insulation. 	<p>The scheme is open to any suitable property which is replacing or upgrading a heating system.</p> <p>Households with:</p> <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters. 	<p>Refresh NI</p> <p>Apply to: NISEP Scheme 2025/26 - Apply Online Today Refresh NI</p> <p>Tel: 02890 993 485 Email: nisep@refreshni.com</p> <p>For full eligibility criteria please contact the Scheme Manager.</p>

In addition to the measures offered above the following **fully funded additional measures** will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: Air Source Heat Pump, PV, Battery Storage & Insulation (Fully funded by NISEP)

Occupancy: Owner Occupier **Location:** Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution not required by applicant for any measure).

Household Income Criteria:

- Single person household with income / pension less than £28,000 *gross.
 - Couple or Joint / Single parent family with an income / pension less than £35,000 *gross.
- *Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Toasty Homes – Heat Pump and Solar Technologies	<p>Measures offered:</p> <ul style="list-style-type: none"> • Air Source Heat Pump (ASHP), PV* and battery storage. • Cavity Wall Insulation and/or Loft Insulation. <p>* Photovoltaic panels</p>	<p>The scheme is open to any suitable property which is replacing or upgrading a heating system.</p> <p>Households with:</p> <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters. 	<p>McGaffin Mechanical Ltd</p> <p>Apply to: Grants – McGaffin Mechanical</p> <p>Tel: 028 9099 6747 or Email: info@mcgaffinmechanical.com</p> <p>For full eligibility criteria please contact the scheme manager.</p>

In addition to the measures offered above the following **fully funded additional measures** will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: Heating & Insulation (Part Funded by NISEP)

Occupancy: Owner Occupier or Private Tenant **Location:** Available throughout N Ireland

Financial contribution: 40% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

Household Income Criteria:

- Single person household with income / pension less than £45,000 *gross.
- Couple or Joint / Single parent family with an income / pension less than £50,000 *gross.
- **Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Toasty Homes Part Funded	Measures offered: <ul style="list-style-type: none"> • Grant of 60% off a natural gas central heating system if on the gas network OR oil central heating system where gas is not available OR High heat retention electric storage heaters for existing electric customers. • Fully Funded Cavity Wall Insulation and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters. 	McGaffin Mechanical Ltd Apply to: Grants - McGaffin Mechanical Tel: 028 9099 6747 or Email: info@mcgaffinmechanical.com
2. Better Energy Homes Cashback	Measures offered: <ul style="list-style-type: none"> • Grant of 60% off a natural gas central heating system if on the gas network OR oil central heating system where gas is not available OR High heat retention electric storage heaters for existing electric customers. • Fully Funded Cavity Wall Insulation and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters. 	O'Kane Plumbing & Electrics Ltd Apply to: Grants - O'Kane Plumbing & Electrics Tel: 028 8675 1049 or Email: Teresa.Mccullagh@okpe.co.uk

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: Heating & Insulation (Part funded by NISEP)

Occupancy: Owner Occupier & Private Tenant **Location:** Phoenix Energy license area & Evolve license area.

Financial contribution: 40% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

Household Income Criteria:

- Single person household with income / pension less than £45,000 *gross.
- Couple or Joint / Single parent family with an income / pension less than £50,000 *gross.

**Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Efficiency Plus – Part Funded	Measures offered: <ul style="list-style-type: none"> • Grant of 60% off a natural gas central heating system. * • Fully Funded Cavity Wall and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Phoenix Energy License Area. 	Phoenix Energy CURRENT WAITING LIST For further information: Phoenix – Get Connected – Current Offers Contact: John Graham Tel: 028 9055 5576 or Email: nisep@phoenixenergyyni.com * Phoenix Energy License area only: Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down.
2. Warm at Home Cashback	Measures offered: <ul style="list-style-type: none"> • Grant of 60% off a natural gas central heating system. * • Fully Funded Cavity Wall Insulation and/or Loft Insulation. 	Households with: <ul style="list-style-type: none"> • No central heating • Solid fuel heating • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Evolve License Area. 	Evolve Apply to: Evolve Network – Connection Offers Tel: 0800 975 7774 or Email: info@evolvenetwork.co.uk * Evolve License area only: Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane

In addition to the measures offered above the following **fully funded additional measures** will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: PV system, Hybrid Inverter & Battery Storage (Part Funded by NISEP)

Occupancy: Housing Executive Tenant **Location:** Outside of the natural gas area

Financial contribution: Measures funded by NISEP and the Housing Executive, no financial contribution required by Housing Executive Tenant for any measure.

Household Income Criteria:

- Single person household with income / pension less than £28,000 *gross.
 - Couple or Joint / Single parent family with an income / pension less than £35,000 *gross.
- *Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Priority PV Scheme	Measures offered: <ul style="list-style-type: none"> • NISEP grant of 50% off a PV system, hybrid inverter & battery storage – NIHE to fund remainder of costs. 	Housing Executive single story property which is: <ul style="list-style-type: none"> • Outside of the natural gas area. • Oil or Electric heating. 	Northern Ireland Housing Executive (NIHE) NIHE will be responsible for selecting properties and funding remainder of cost.

Scheme Type: Insulation (Fully Funded by NISEP)

Tenure: Owner Occupier **Location:** Available throughout N Ireland

Financial Contribution: Fully funded by NISEP; (financial contribution not required by applicant for any measure).

Household Income Criteria:

- Single person household with income / pension less than £33,000 *gross.
- Couple or Joint / Single parent family with an income / pension less than £40,000 gross.

**Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Scheme Manager and Application Details
1. Keep Warm Scheme	Measures offered: <ul style="list-style-type: none"> • Cavity Wall Insulation and/or Loft Insulation. 	Workspace Ltd Apply to: Workspace Ltd Tel: 028 7962 7474 or Email: donna.madden@homesealni.co.uk
2. Thermal Comfort	Measures offered: <ul style="list-style-type: none"> • Cavity Wall Insulation and/or Loft Insulation. 	Energystore Ltd Apply to: CONTACT US – Energystore Tel: 02890 301500 / 0800 028 3046 or Email: nisepenquiry@energystoreltd.com / info@energystoreltd.com
3. Efficiency Plus – Fully Funded Insulation	Measures offered: <ul style="list-style-type: none"> • Cavity Wall Insulation and/or Loft Insulation. 	Phoenix Energy Apply to: Refresh NI – 2025/26 NISEP Grants Tel: 028 90 993485 or Email: insulation@refreshni.com
4. Insulate Homes Scheme	Measures offered: <ul style="list-style-type: none"> • Cavity Wall Insulation and/or Loft Insulation. 	BlueBuild Insulation Ltd Apply to: NISEP Bluebuild Tel: 028 9146 8222 or Email: info@bluebuildenergy.com

In addition to the measures offered above the following **fully funded additional measures** will also be installed (if required): LED light bulbs, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Scheme Type: Insulation (Part Funded by NISEP)

Tenure: Owner Occupier or Private Tenant

Location: Available throughout N Ireland

Financial Contribution: Financial contribution required by applicant. See scheme description below.

Household Income Criteria: Available to all income levels if not eligible for other NISEP schemes.

Scheme Name	Scheme Description	Scheme Manager and Application Details
1. Efficiency Plus – Insulation Cashback	Measures offered: <ul style="list-style-type: none"> Grant of 40% towards the cost of Cavity Wall Insulation and/or loft Insulation (up to <u>£650 maximum grant</u> available per insulation measure and up to <u>£1,000 maximum grant</u> available for Cavity Wall Insulation – Extraction & Refill). Fully Funded Additional Measures: LED light bulbs, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures. 	Phoenix Energy Apply to: Refresh NI – 2025/26 NISEP Grants Tel: 028 90 993485 or Email: insulation@refreshni.com
2. Keep Warm Discount Scheme	Measures offered: <ul style="list-style-type: none"> Grant of 40% towards the cost of Cavity Wall Insulation and/or loft Insulation (up to <u>£650 maximum grant</u> available per insulation measure and up to <u>£1,000 maximum grant</u> available for Cavity Wall Insulation – Extraction & Refill). Fully Funded Additional Measure: hot water tank jacket. 	Workspace Ltd Apply to: Workspace Ltd Tel: 028 7962 7474 or Email: donna.madden@homesealni.co.uk
3. Help to Insulate	Measures offered: <ul style="list-style-type: none"> Grant of 40% towards the cost of Cavity Wall Insulation and/or loft Insulation (up to <u>£650 maximum grant</u> available per insulation measure and up to <u>£1,000 maximum grant</u> available for Cavity Wall Insulation – Extraction & Refill). 	Energystore Ltd Apply to: CONTACT US – Energystore Tel: 02890 301500 / 0800 028 3046 or Email: nisepenquiry@energystoreltd.com / info@energystoreltd.com

Scheme Type: Energy Saving Technology Commercial / Non-Domestic (Part Funded by NISEP)

Location: Available throughout Northern Ireland

Financial contribution: 80% financial contribution required by applicant. NISEP offers a 20% grant and additional caps may apply.

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
1. Commercial Energy Saving Scheme	<p>Technology measures offered: Grant of 20% towards:</p> <ul style="list-style-type: none"> Boiler replacement Heat Recovery Intelligent Heating Controls LED Lighting * Solar PV * Steam or Heated Regeneration Dryer Turbo Blower Variable Speed Technologies Voltage Optimisation Solar Thermal UV Led Curing System Infra-red heating <p>* Grant capped at £30,000</p>	This scheme is targeted towards all Commercial / Non-Domestic properties, in Northern Ireland.	<p>Power NI Energy Ltd</p> <p>Apply to: Power NI – Energy Saving Products & Grants</p> <p>Tel: 0755 1008477</p> <p>Email: energysaving@powerni.co.uk</p>

Glossary

Measure	Description
Loft Insulation	Loft insulation is a layer of fibre that is rolled out in the roof space to cut down heat loss through the roof. A quarter of heat is lost through the roof if not insulated. Insulating your loft or attic is an effective way to reduce heat loss and reduce your heating bills.
Cavity Wall Insulation	About a third of all the heat lost in an uninsulated home escapes through the walls. By properly insulating cavity walls, you will save energy and cut costs off your heating bill. Many cavity walls can be insulated by injecting insulation material into the cavity from the outside. A building survey will be completed to determine if this type of insulation is suitable for your property.
Solid Wall Insulation	If your home was built before the 1920s, its external walls are probably solid walls rather than cavity walls. Solid walls have no gap, so they can't be filled with cavity wall insulation. A building survey will be completed to determine the best solution for your property however there are two main ways to insulate solid walls; internal wall insulation is done by fitting rigid insulation boards to the wall, or by building a stud wall filled in with insulation material such as mineral wool fibre. Or External wall insulation is carried out which involves fixing a layer of insulation material to the wall, then covering it with a special type of render (plasterwork) or cladding. The finish can be smooth, textured, painted, tiled, panelled, pebble-dashed, or finished with brick slips.
LED Bulbs	Energy efficient lighting helps lower electricity bills and carbon dioxide emissions, all without reducing the quality of light in our homes.
Reflective Radiator Panels	Reflective Radiator Panels are easily fixed behind your radiators, they reflect heat from the radiator back into the room, instead of letting the heat out through an external wall.
Air Source Heat Pump	An air source heat pump (sometimes referred to as an air-to-water heat pump) transfers heat from the outside air to water. This in turn heats rooms in your home via radiators or underfloor heating. It can also heat water stored in a hot water cylinder for your hot taps, showers, and baths. The air source heat pump is powered by electricity so this would decrease your carbon footprint considerably as you would be using a less carbon intensive fuel unlike oil or gas.
Low-Flow/Eco Shower Head	A low-flow/eco shower head ensures the shower head will use less water but will still have the same pressure and feel as before. It is not compatible with every shower however.
Smart Heating Controls	Smart Heating Controls are advanced control systems for central heating. Smart controls are connected to the internet and offer more functionality than conventional heating controls. Some models can enable you to use your smart phone to control the heating when you're not at home. Others can learn your habits and adjust the settings to match, by tracking where you are using your smartphone location it will turn on the heating system to heat the house/hot water in time for your return.
Hot Water Tank Jacket	Insulating water tanks reduces the amount of heat lost through the tank, so you spend less money heating water up, and hot water stays hotter for longer.

Chimney Draught Excluder	A chimney draught excluder is a handy device fitted inside the chimney or around the fireplace, to stop the warm air going up and the cold draughts coming back down and into the room.
Solar panels, or photovoltaics (PV)	Solar panels, or photovoltaics (PV), capture the sun's energy and convert it into electricity to use in your home. Installing solar panels lets you use free, renewable, clean electricity to power your appliances. You can sell extra electricity to the grid or store it for later use.
Battery Storage	Electric batteries help you make the most of renewable electricity sources like Solar Panels, for example. You can store electricity generated during the day by solar panels in an electric battery. You can use this stored electricity for powering a heat pump and other appliances when your solar panels are no longer generating electricity.
MCS (Microgeneration Certification Scheme)	This certification body quality assures and provides consumer protection for renewable technology installations, such as air source heat pumps, solar panels and battery storage etc. Renewable technologies installed under NISEP will require installers to be registered with MCS to ensure installers are competently installing quality measure(s) and comply with industry standards. MCS website https://mcscertified.com
Energy Performance Certificate (EPC)	For NISEP schemes installing air source heat pumps an EPC will be carried out by an accredited domestic energy assessor pre and post installation. An EPC measures a property's energy efficiency and carbon emissions. It provides a rating from A (most efficient) to G (least efficient). The EPC carried out post installation should highlight an improvement in the energy efficiency rating of the property. An EPC is required in the process of selling, buying or building a house.
Non-ERP Compliant	ERP, or the Energy-Related Products Directive, applies to all products that use energy. The ERP was introduced to ensure manufacturers of these products are doing everything they can to reduce their products' impact on the environment. ERP ensures clarity for consumers - allowing them to choose the most energy-efficient products, reduce their carbon emissions and save money on energy bills.
Additional Support	For further tips on Energy Efficiency visit our website energysavingtrust.org.uk/northern-ireland or if you would like to get independent energy advice based on your own situation or up to date grant information for energy saving and/or renewable measures, contact the Northern Ireland Energy Advice Service on 0800 111 4455 (open 9am – 5pm Monday to Friday).

Phoenix Energy – gas license area

Phoenix Energy will provide a natural gas connection to your property if you are eligible for a natural gas heating system under the Efficiency Plus Fully Funded or Efficiency Plus 50/50 scheme. Natural Gas is available in the towns listed below. However, please contact Phoenix Energy to check if natural gas is available in your street or use the postcode checker on their website. [Is Gas Available in My Area? | Phoenix Energy \(phoenixenergyni.com\)](https://phoenixenergyni.com) for the latest information.

- **Greater Belfast Area:** Belfast, Dundonald, Carryduff, Dunmurray, Lisburn, Maze
- **County Down: Bangor, Helens Bay,** Groomsport, Crawfordsburn, Donaghadee, Holywood, Cultra, Craigavad, Comber, Millisle, Conlig
- **East Antrim:** Carrickfergus, Greenisland, Whitehead, Larne, Newtownabbey, Whiteabbey, Glengormley, Jordanstown, Carnmoney, Monkstown, Mallusk, Mossley
- **East Down:** Annahilt, Ballygowan, Ballynahinch, Castlewellan, Crossgar, Downpatrick, Dromore, Drumaness, Dundrum, Hillsborough, Newcastle, Saintfield, The Spa.

Evolve – gas license area

Evolve will provide a natural gas connection to your property if you are eligible for a natural gas heating system under the Warm at Home Plus or Warm at Home Cashback scheme. Natural Gas is available in the towns listed below. However, please contact Evolve to check if natural gas is available in your street or use the postcode checker on their website. [Evolve - Home \(evolvenetwork.co.uk\)](https://evolvenetwork.co.uk) for the latest information.

- Artigarvan, Coalisland, Cookstown
- Derrylin, Dungannon, Enniskillen,
- Magherafelt, Omagh, or Strabane



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Thank you to all the Scheme Managers delivering NISEP on behalf of the Utility Regulator.